

Ridesharing Simulation to Explore Matching Algorithms

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- A service that connects passengers and drivers via a smartphone app, providing transportation similar to taxis
- Widely used in many countries since the early 2010s (e.g., Uber)
- In Japan, companies like newmo Inc. started a region-limited Japanese-style ridesharing in April 2024

- **Simulator**

- Modeling ridesharing
- Evaluation of execution time

- **Experiments**

- Two matching candidate selection methods
 - Back-to-back, Reassignment
- Three evaluation metrics
 - Rider waiting time
 - Driver operation time
 - Total number of cost calculations

Simulator



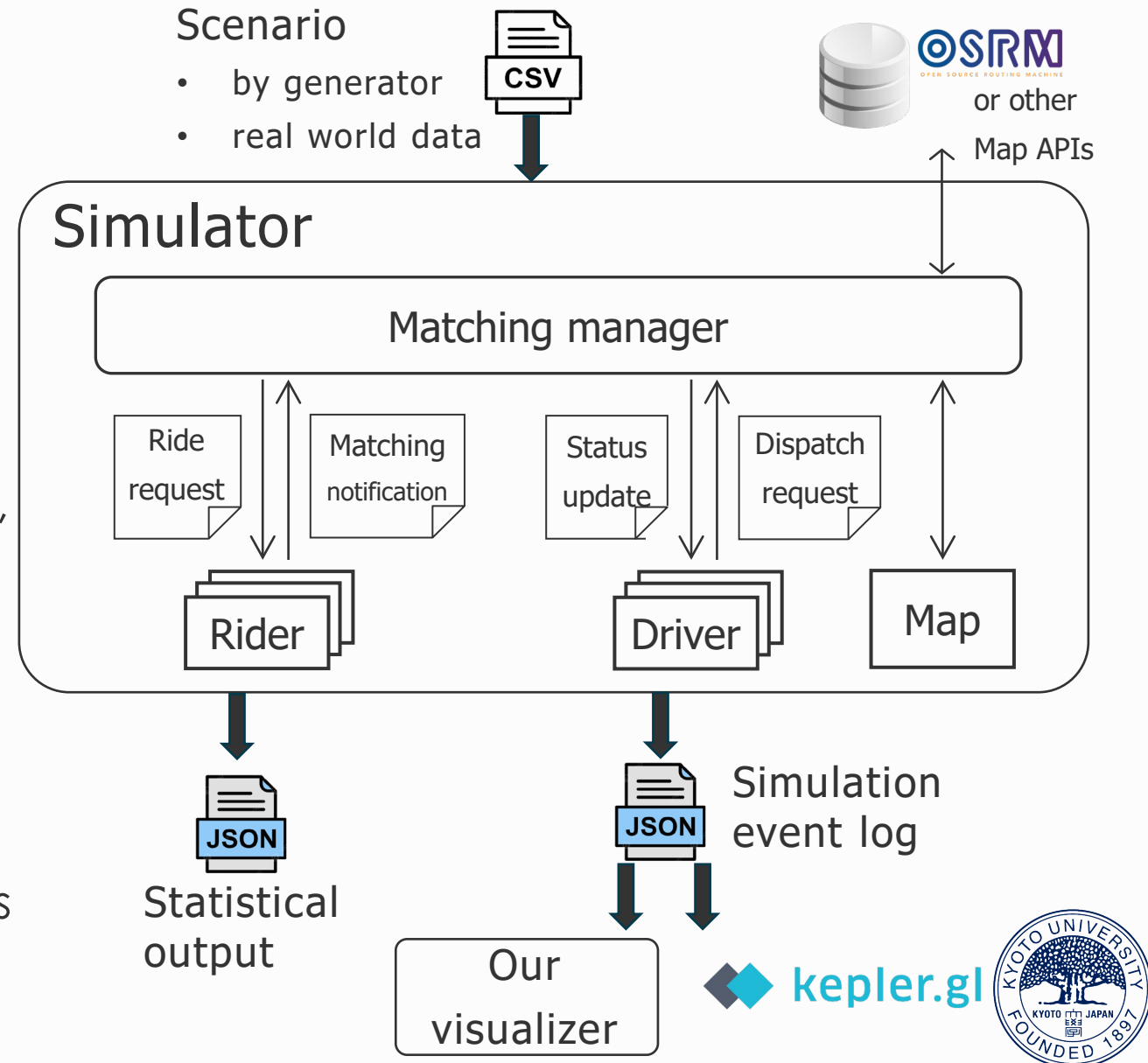
It is **difficult to conduct experiments** to improve matching efficiency while actually operating a ride sharing service.

- Collecting data requires a large amount of time and financial cost
- Hard to introduce experimental matching algorithms
 - Risk of unfair disadvantage to drivers and passengers
- Difficult to evaluate the quality of a matching algorithm
 - Passenger demand and driver supply change daily
 - Various regional characteristics

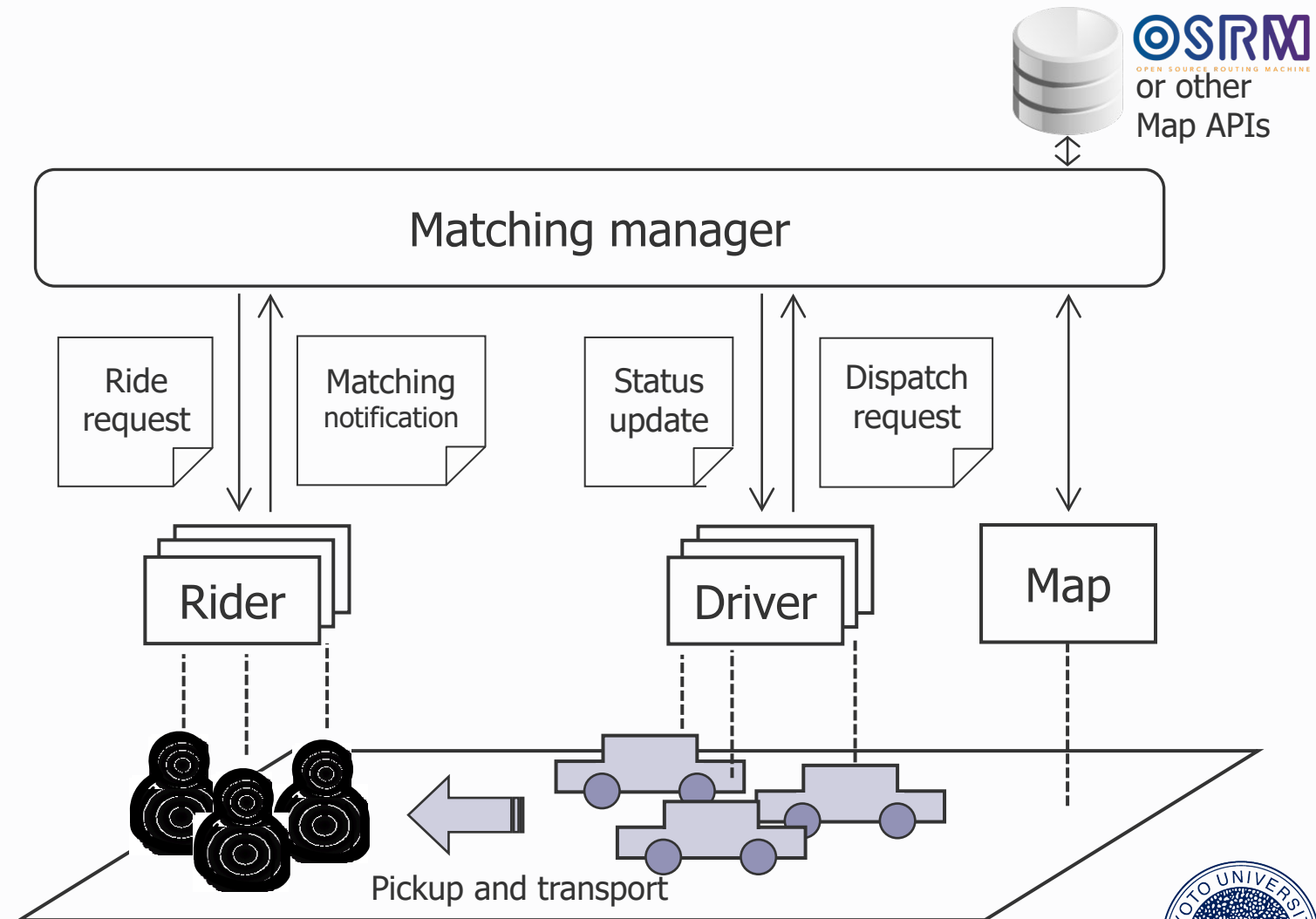
Overall Simulator Structure

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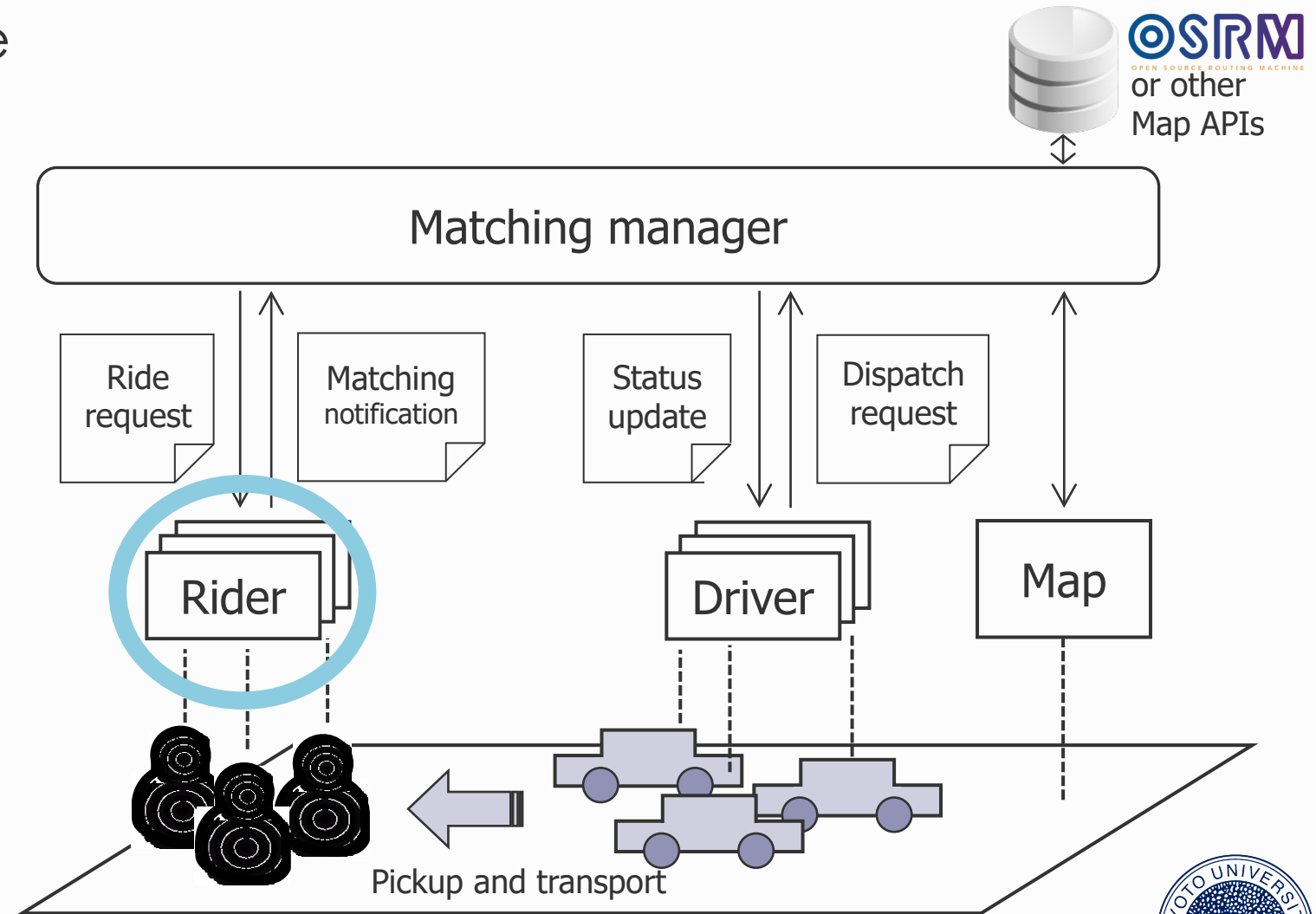
- Input
 - Rider and driver appearances/disappearances written in CSV scenarios
- Simulator core
 - Event-driven, models ride sharing, uses OSRM for routes and Estimated Time of Arrivals(ETAs)
- Output
 - Simulation event log for visualization, result files for analysis



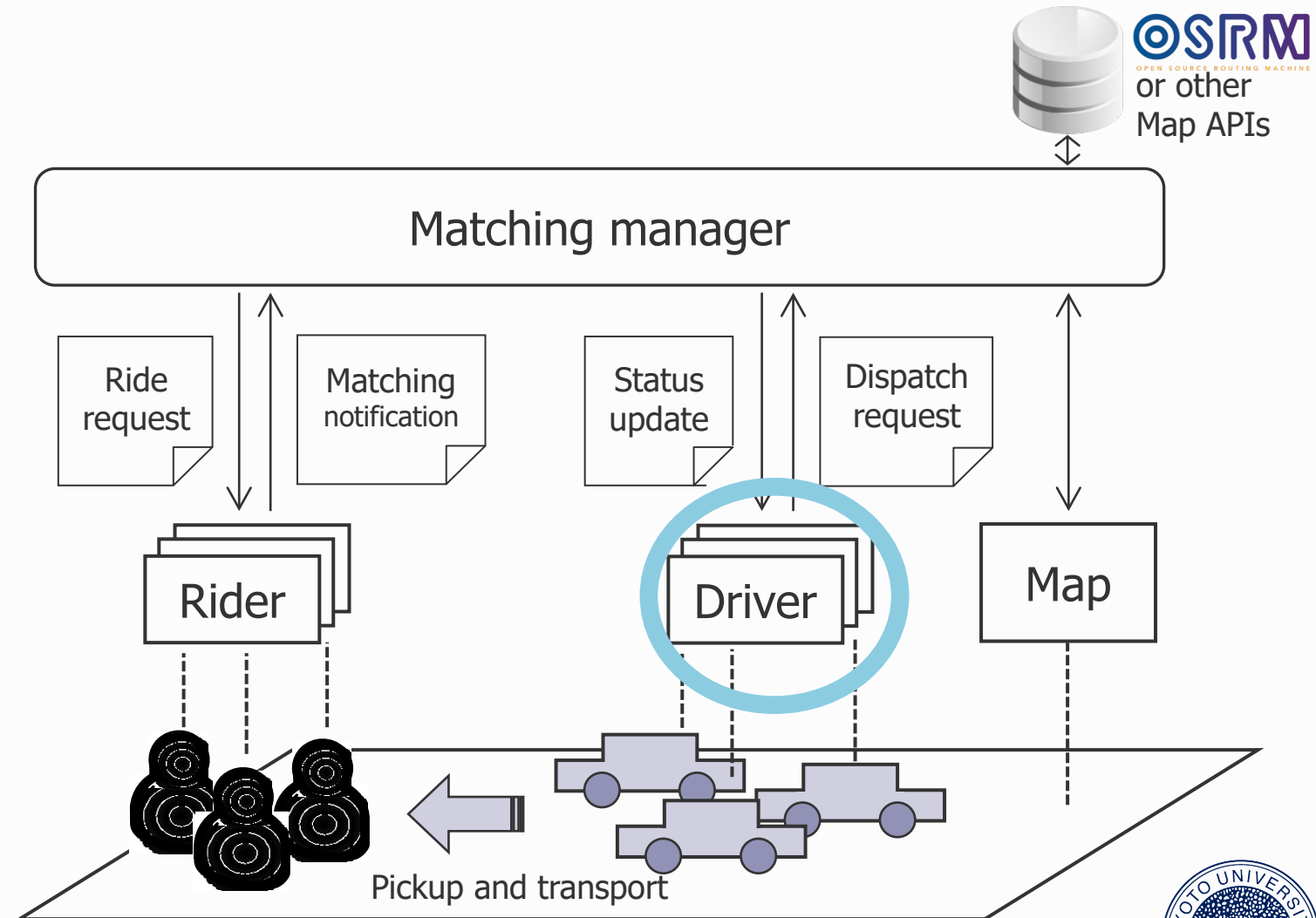
- Rider (Passenger)
- Driver
- Map
- Matching Manager
 - Acts as the operator



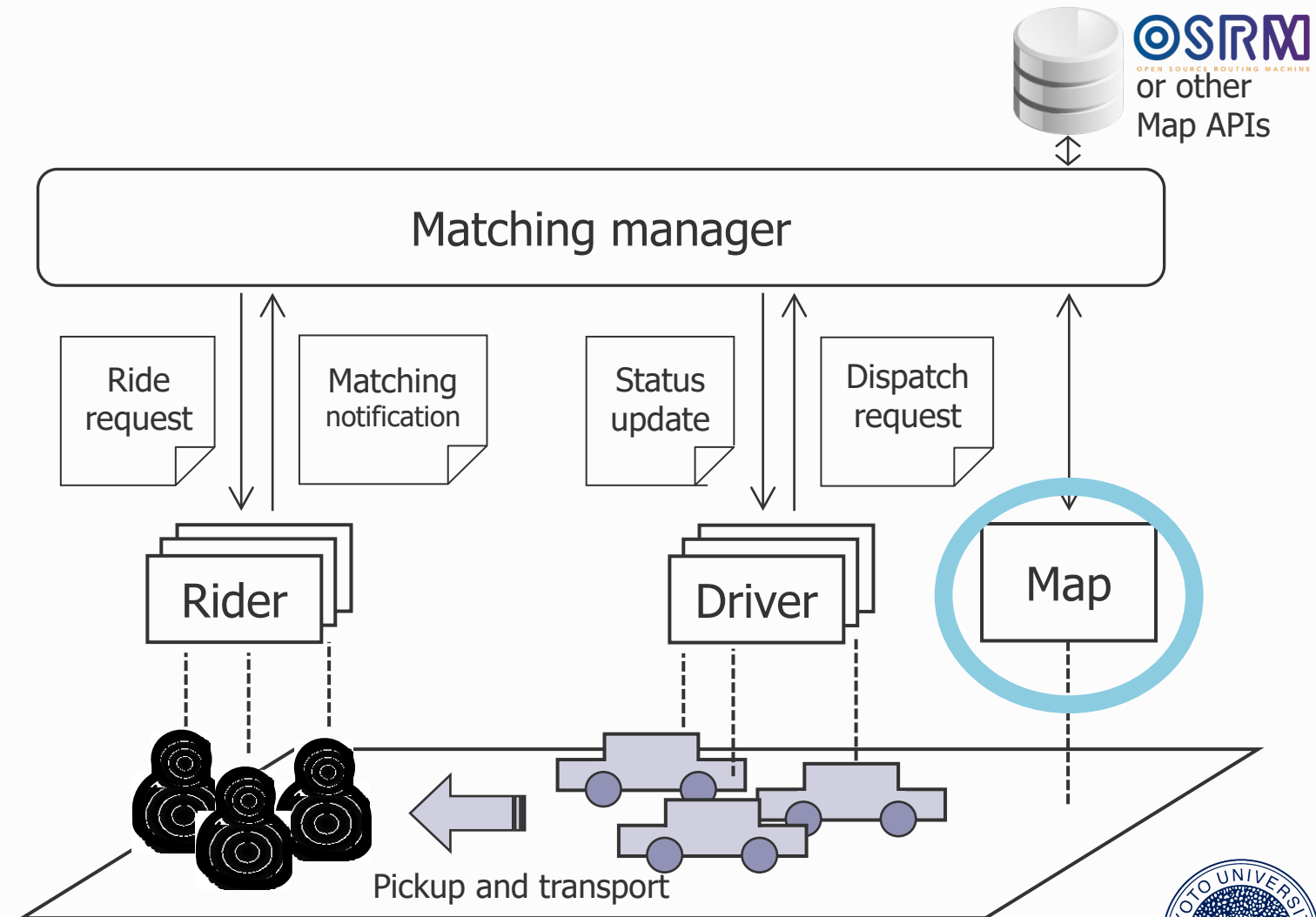
- Appears at a certain time and place, then makes a ride request
- Disappears if not picked up after a certain waiting time(cancelled)
- Boards the vehicle when the driver arrives
- Gets off at the destination



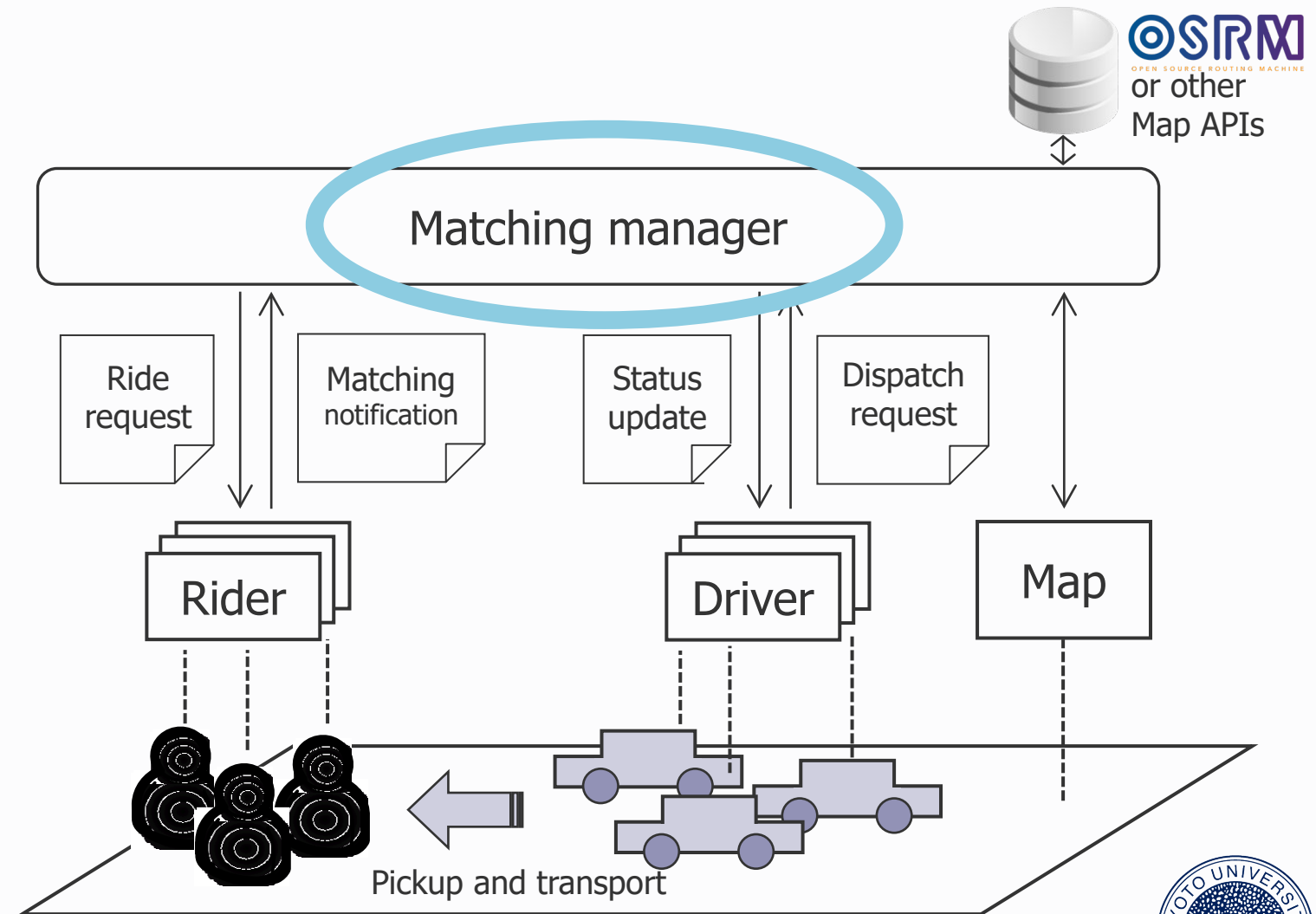
- Appears at a certain time and place, waits for dispatch requests
- Heads to the rider once receiving a dispatch request
- Can carry only one rider at a time
- Disappears after a certain period of time



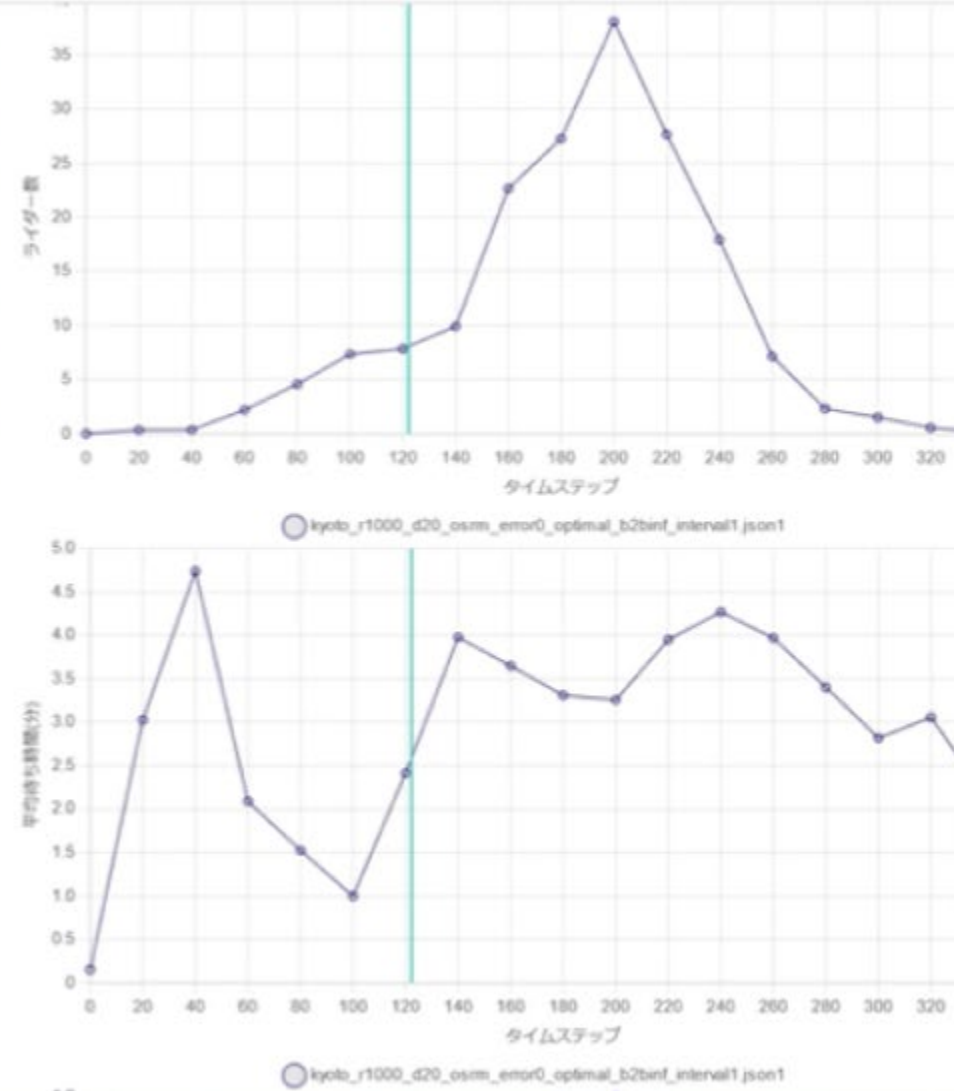
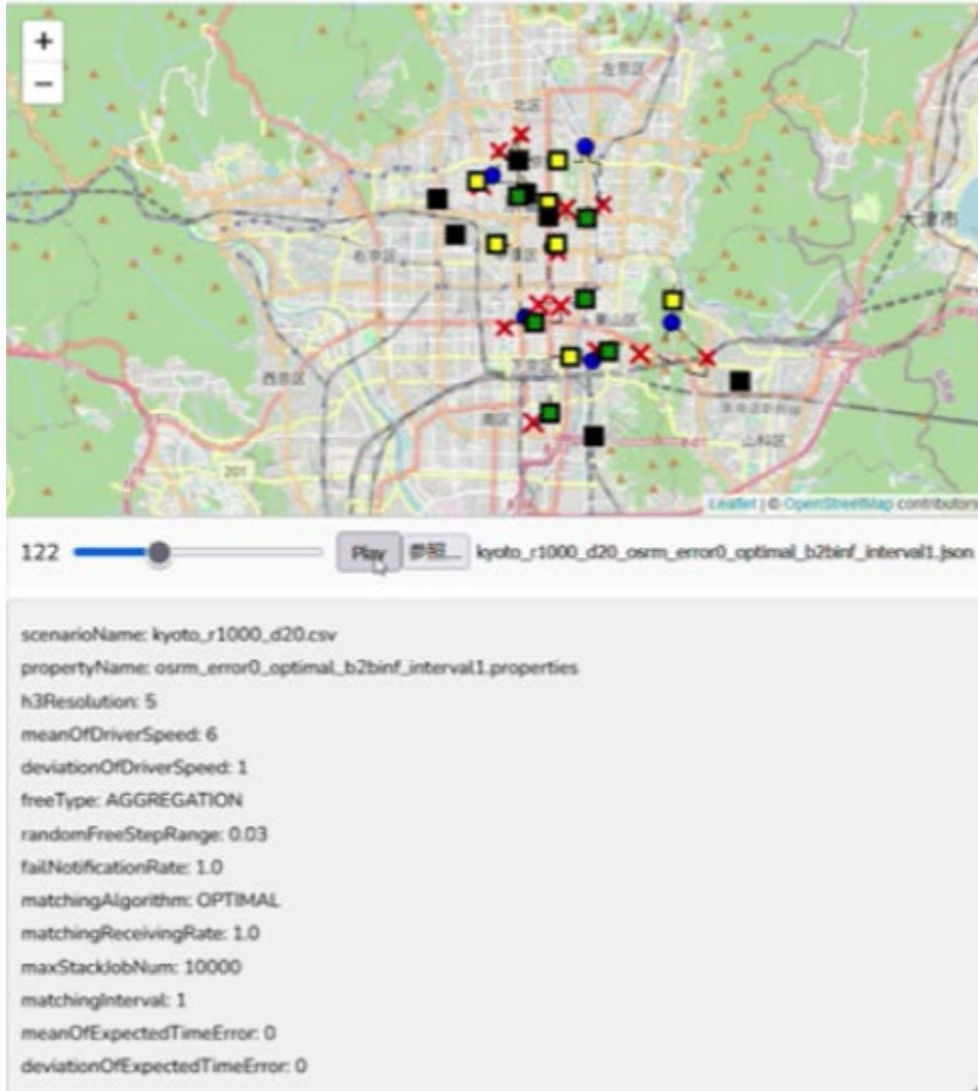
- Determines **driver travel time and route**
- Route calculation methods:
 - Straight-line movement
 - **OSRM (Open Source Routing Machine)**
 - ✓ Routing software
 - ✓ Global map coverage
 - ✓ Implemented in C++
 - Google Maps API
(Not implemented yet)



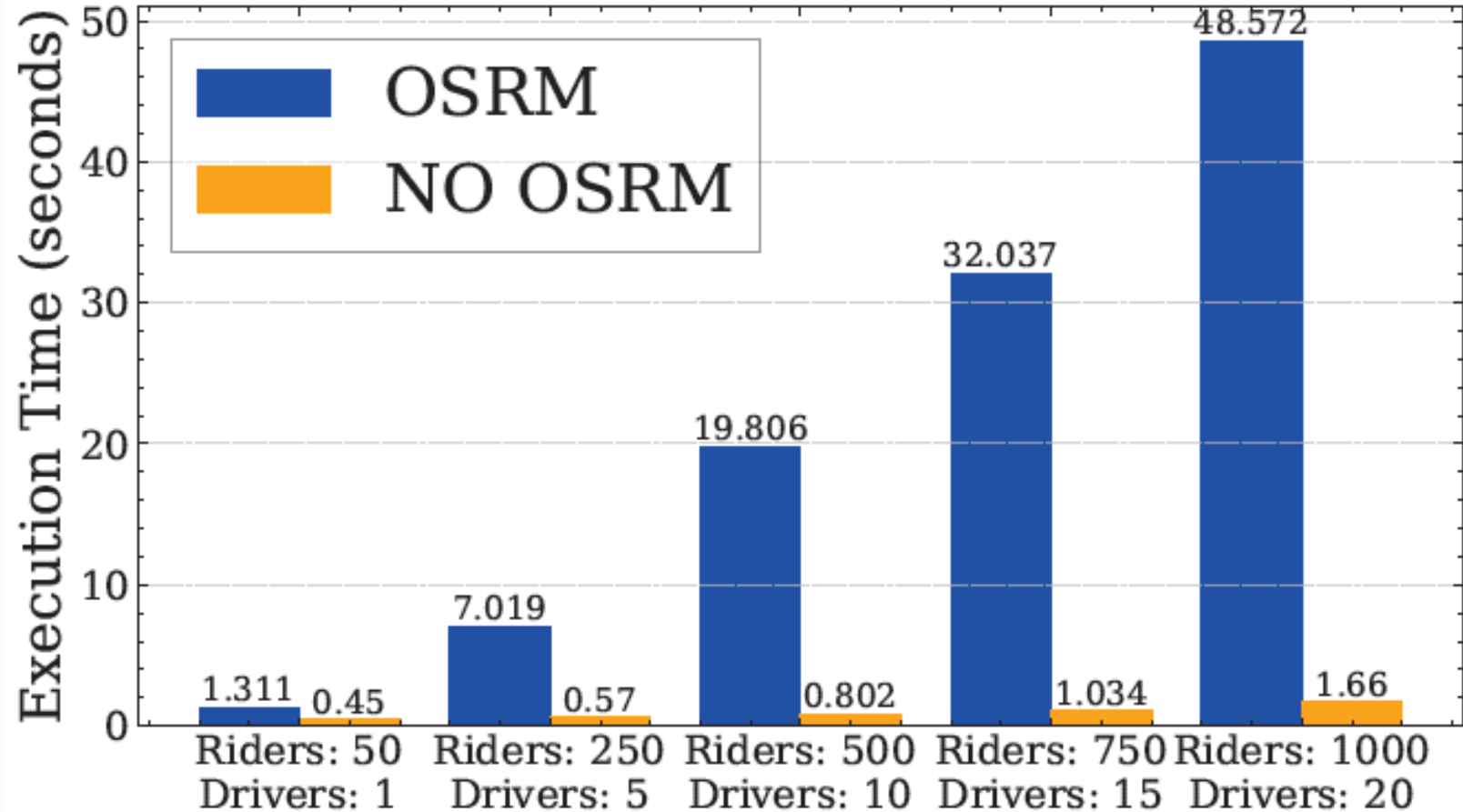
- Performs matching between riders and drivers
- Different **matching algorithms** can be tested here



- A visualization tool built with HTML, CSS, and JavaScript



- NO OSRM (Straight-line): **0.5–1.7 seconds**
- OSRM: **1–50 seconds**
- A 24-hour simulation can be executed in a few seconds to several tens of seconds



Matching Algorithm Experiments



- **Back-to-back (B2B)** : Driver-side candidate selection methods
 - None
 - Level 1, 2, ...

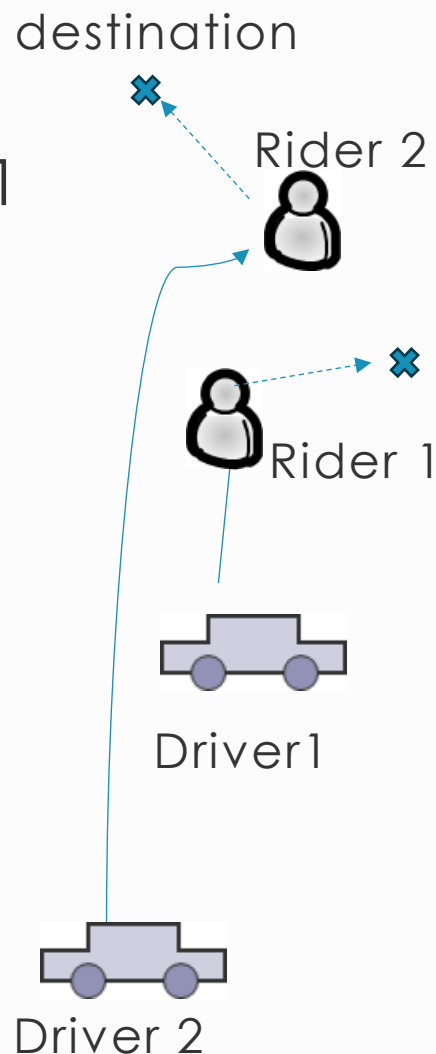
Matched drivers can also be candidates
- **Reassignment** : Rider-side candidate selection methods
 - None
 - Limited
 - Any

Matched riders can also be candidates

More matching candidates → potentially better matching

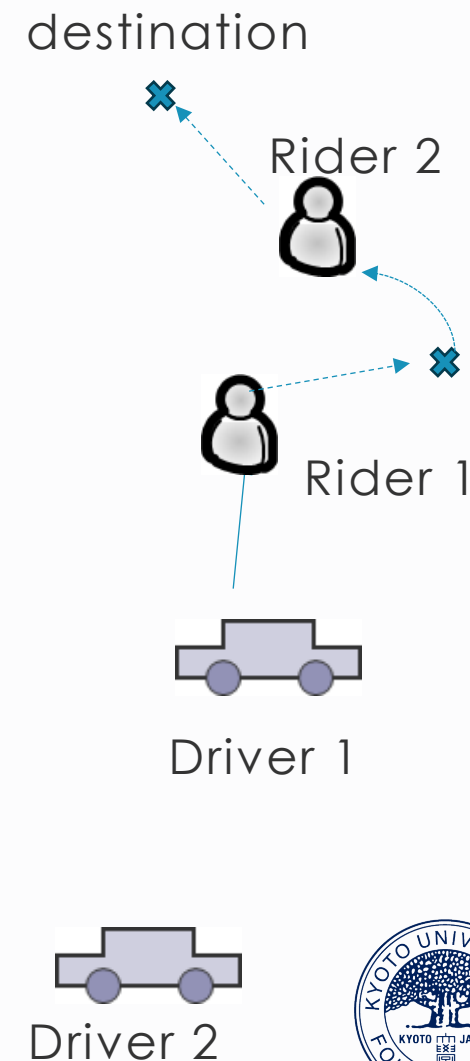
None

- Driver 1 is already matched to Rider 1 → excluded from matching
- Distant Driver 2 is dispatched to Rider 2



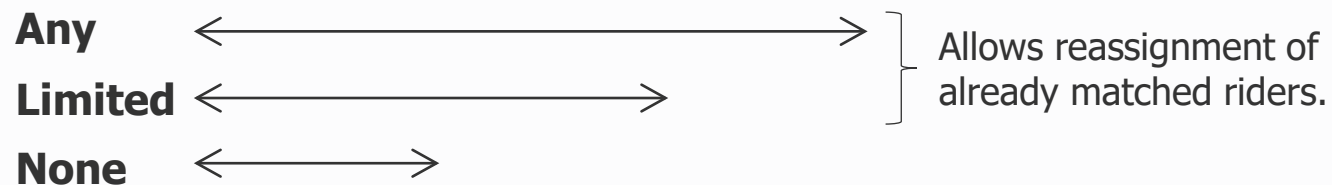
Level N

- Driver 1 can also accept Rider 2 in addition to Rider 1
- Distant Driver 2 remains free

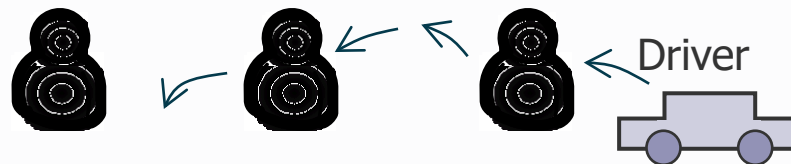


- Already matched riders can be reassigned to another driver
- This allows potentially better matching (e.g., when a new driver appears)

Reassignment level:



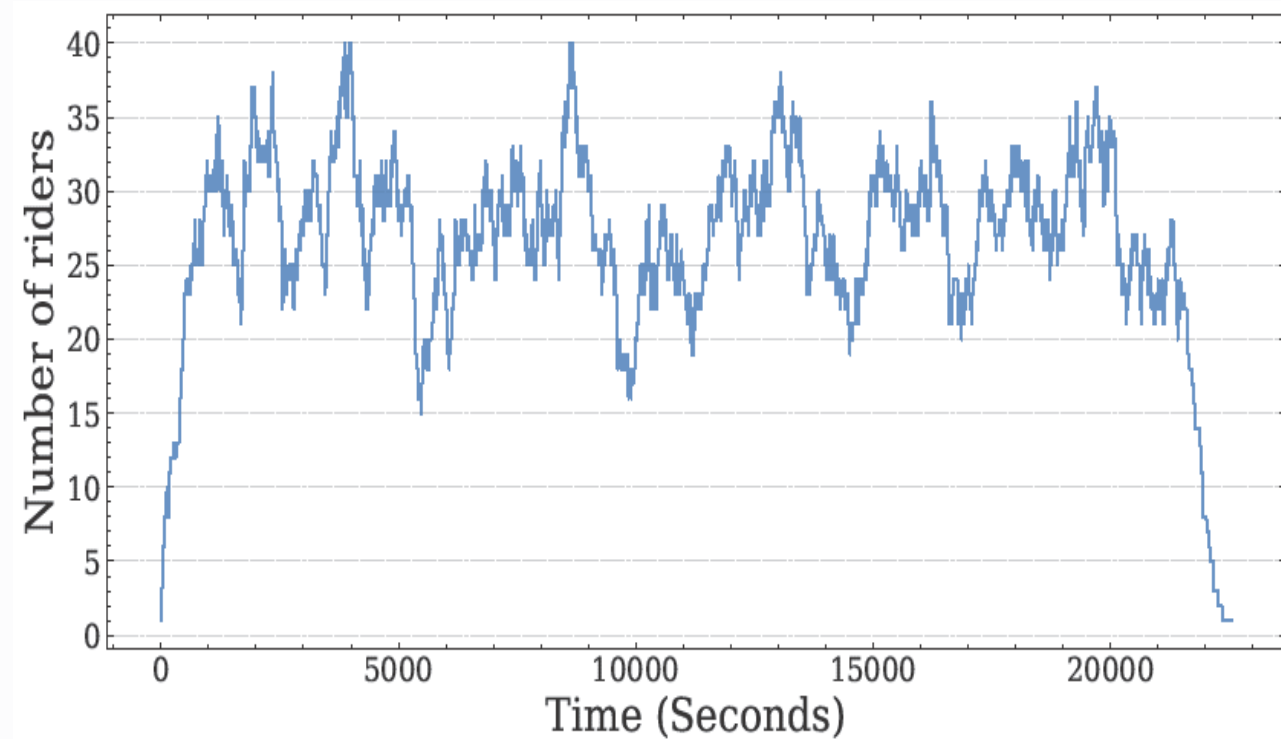
Rider state : UNMATCHED MATCHED WAITING



Compare different combinations of matching candidate selection methods from the perspective of riders, drivers, and operators

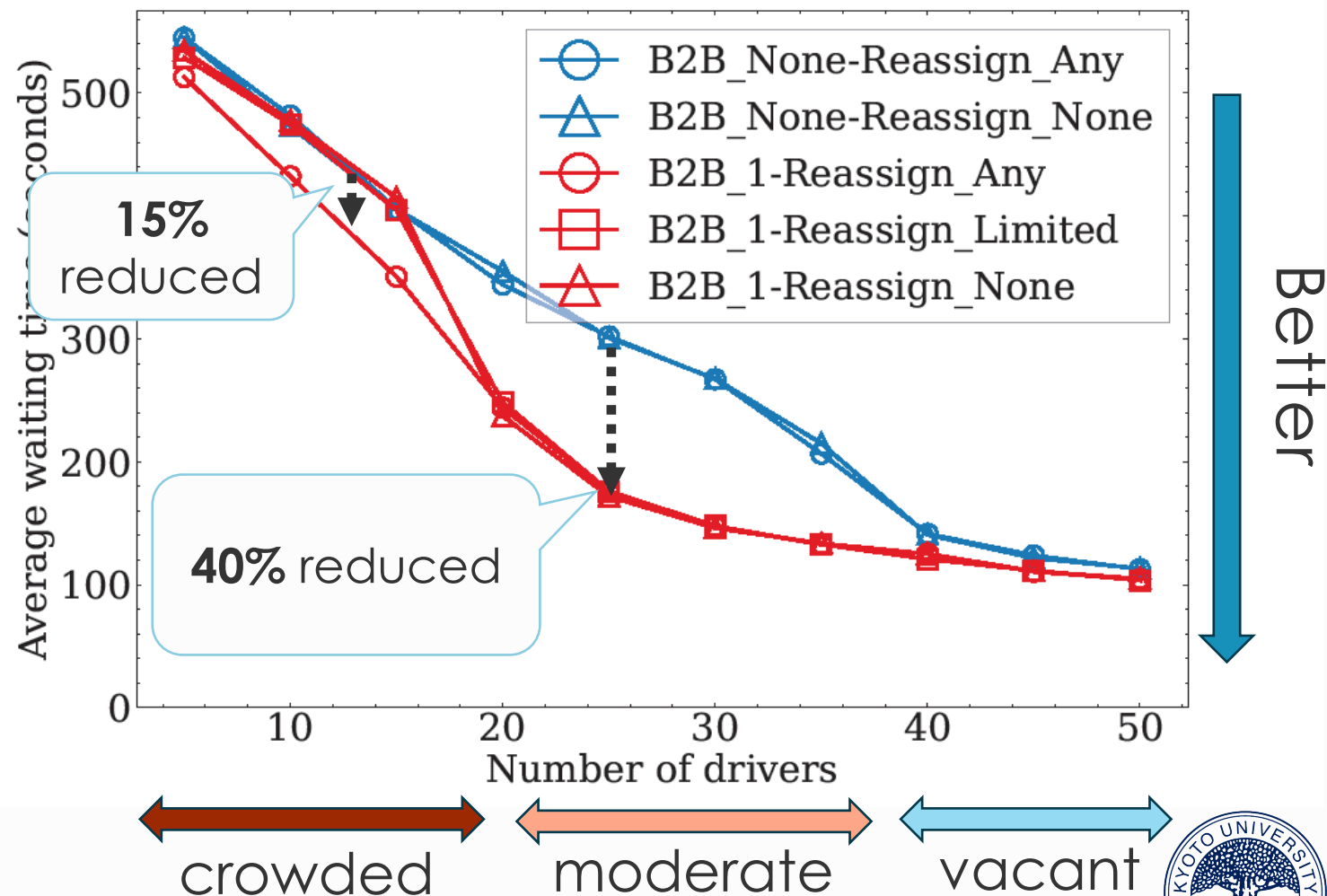
- Driver-side methods: Back-to-back
 - None
 - Level 1
- Rider-side methods: Reassignment
 - None, Limited, Any
- Evaluation metrics
 - Rider: Average waiting time
 - Driver: Average total operation time
 - Operator: Total number of cost calculations in matching

- Number of riders: **1000**
- Number of drivers: varied from **5 to 50** (fixed during simulation)
- Simulation time: **6 hours**
(21,600 seconds)
Map movement: **OSRM** (Kyoto)
- rider generation area: circle with 5 km radius
- Distance to destination: within 3 km

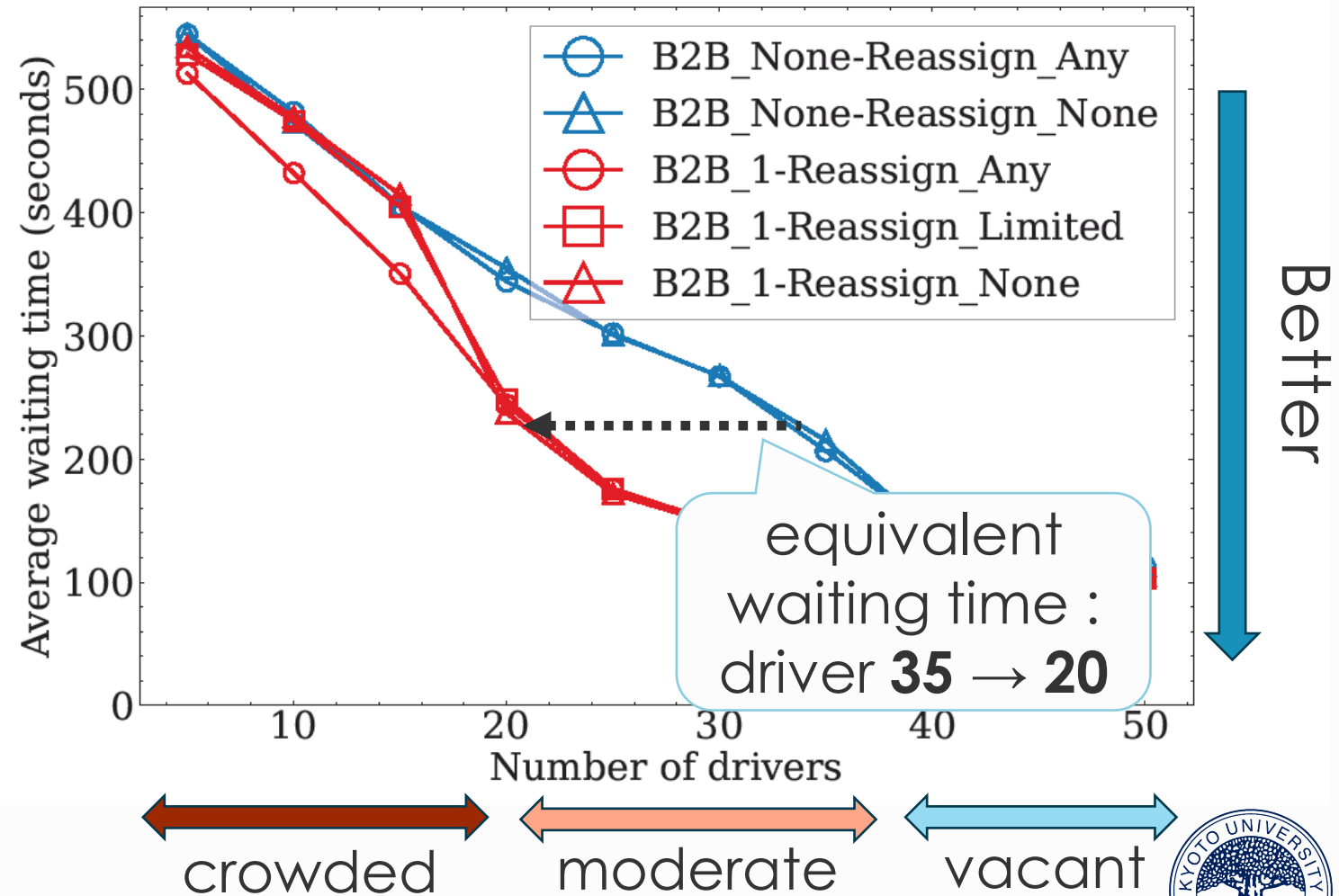


Number of riders during simulation

- In the crowded situation, B2B_1 + Reassign_Any achieves the shortest waiting time
- In the moderate situation, B2B_1 shortened the waiting times
- In the vacant situation, these methods are not affected much

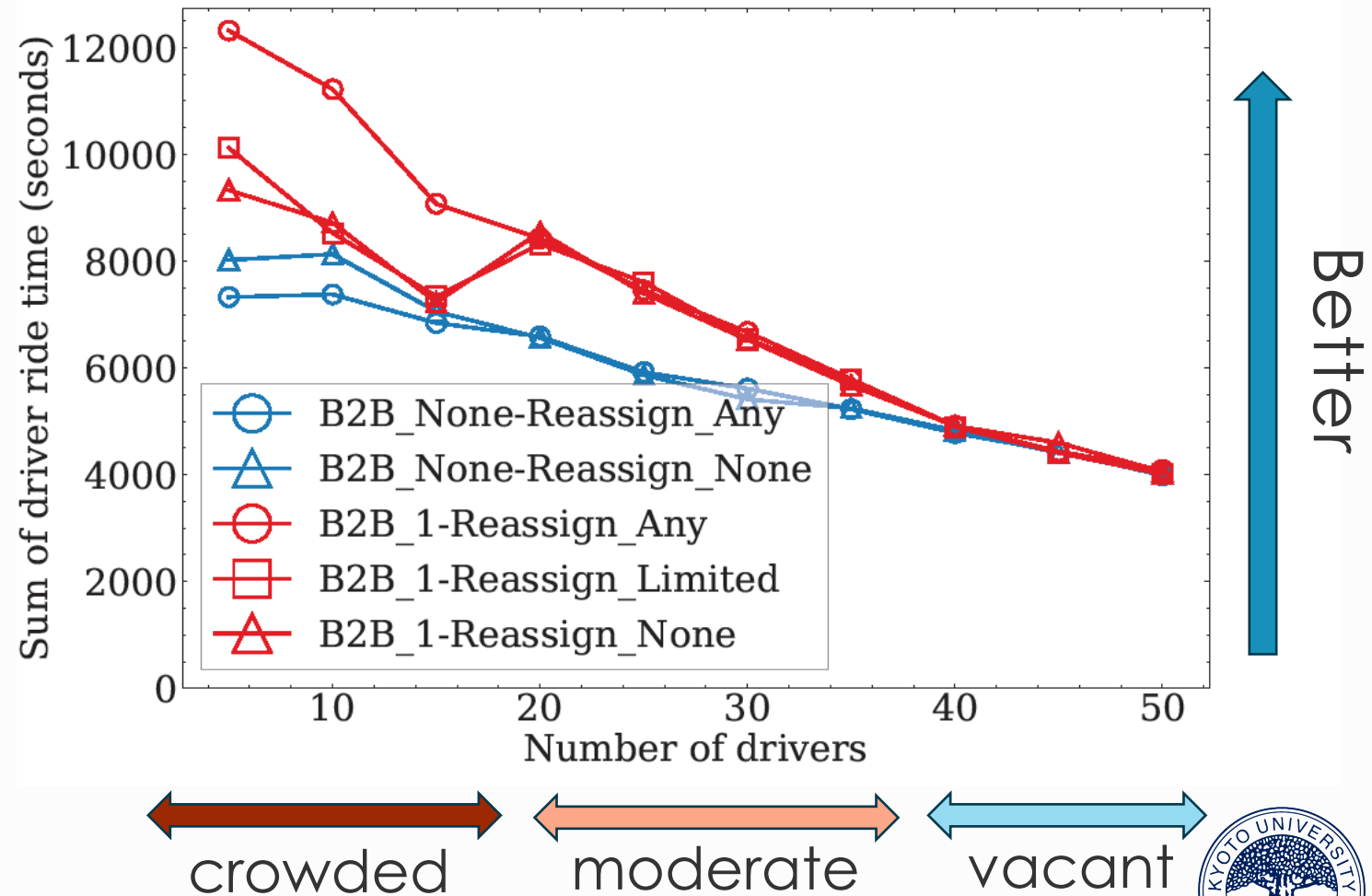


- With B2B, the waiting time using only 20 drivers is comparable to the time achieved with 35 drivers without B2B.

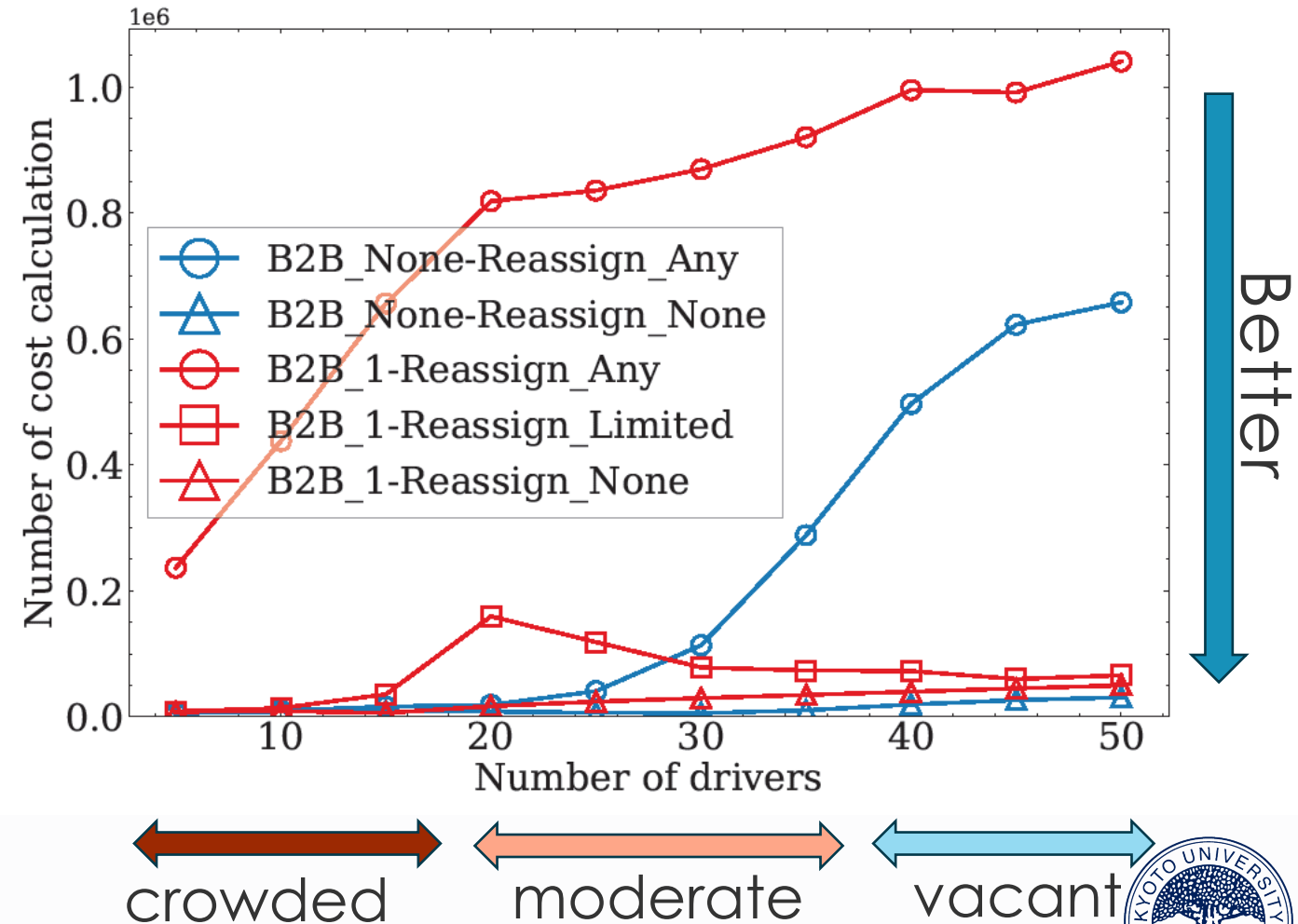


Results – Average Total Driver Operation Time 22

- Longer operation time allows a driver to earn more
- B2B_1 results in longer average total operation time than B2B_None
- In the crowded situation, Reassign_Any with B2B increased total operation time



- A cost is the number of external API calls
- B2B_1-Reassign_Any result in the highest
- B2B_1 has more cost calculations than B2B_None, but the effect is smaller than the difference among Reassign levels



- We compared matching strategies in ride sharing
 - Focus on candidate selection methods
 - Back-to-back (B2B), Reassignment
 - Evaluation from three perspectives
 - Rider – Waiting time
 - Driver – Operation time
 - Operator – Computational cost
 - Results
 - B2B and Reassignment improved rider and driver outcomes
 - But they also increased the computational cost of matching